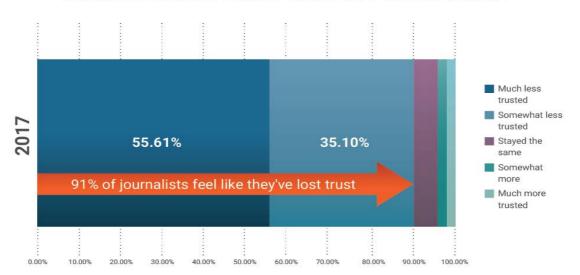
Five Ways Brands Can Combat Fake News with Press Releases

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There's no escaping the ever-growing threat of the "fake news" label – for media, and potentially as a huge PR crisis for communicators. According to <u>Cision's 2017 State of the Media Report</u>, journalists said that regaining trust amidst the rise of misinformation and fake news is one of the greatest challenges facing the media this year. Ninety-one percent of journalists report that the public has lost trust in the media over the past three years.

JOURNALISTIC PERCEPTION OF PUBLIC TRUST



PR professionals and communicators face the same challenge as the media and must be careful to avoid even the appearance of false or deceptive content. But that's nothing new to them. Communicators have always understood that transparency and clarity benefits their brand story. That's how they retain the trust of audiences, who accept branded content so long as they have a full view of what it is and who it is from. That's how communicators retain the trust of the journalists as well.

Journalists surveyed in the State of the Media Report rated press releases and story leads as the #1 most important PR resource. Earned media opportunities and media coverage rely heavily on brands' storytelling integrity. Without it, a brand jeopardizes not only their relationships with the media and their customers, but they also risk backlash and damage to the brand.

PR Newswire provides a trusted channel to share your brand's story with new audiences. And as a vetted and reliable distributor to media, PR Newswire enforces strict guidelines on clarity and attribution, to ensure content is seen as accurate – the antithesis of "fake news."

1. Straightforward Headline

As the gateway to your content, your headline should be clear and engaging. It should also be an honest teaser of what's to follow, in order to maintain trust. If you make a promise in your headline, be sure you fulfill that promise in your content. And it's usually best to include your company or brand name, so it's clear to journalists and your audience who is originating this news.

2. Clear Attribution

Embrace your brand's perspective and write clearly from that viewpoint. Attribute any statements of analysis or opinion to your organization. Audiences are more likely to trust your content if you're upfront about who it's coming from. This extends to quotes as well, which enrich a content piece, provide easy copy for journalists to use and adds a "human element" to the story.

3. Identifiable Source

PR Newswire includes a note identifying the "Source" organization within every release we distribute. Along with clear attribution within the release text, that "Source" tells the media and other readers the company or group responsible for the information. The media knows that PR Newswire vets the organizations we work with, so they can trust the news is credible and understand who is responsible for that news.

4. Available Media Contact

Your media contact should be a real person, with a working phone number and an email address. Journalists prefer not to be directed to an 800-number or a website for information – that makes their job harder, and makes it less likely they'll cover your news.

Cision distribution by PR Newswire empowers communicators to identify and engage with key influencers, craft and distribute meaningful stories, and measure the financial impact of their efforts.

5. Authentic Voice

Once you've gained your audience's trust through the above tactics, work to maintain it. How? Be firm in telling the whole truth and don't exaggerate. And stick to your organization's realm of expertise. There are times when it makes sense for a company to join in on a conversation about a timely topic, like when a financial institution writes about a recent change to the tax code.

That's valuable thought leadership. Just make it clear who your organization is, their connection to the topic, and why audiences should see you as an expert.

Once your content is ready to be shared, <u>connect with a trusted distribution partner</u> like PR Newswire to help you engage new and existing audiences and build out a press release distribution strategy that helps enhance your brand's credibility and visibility.

Jennifer Tolhurst is a manager of Customer Content Services at PR Newswire, where she leads a team of editors to prepare clients' news for distribution to optimal audiences. She regularly advises organizations on how best to craft their content for SEO, earned media pick-up, and investor consumption. Follow her at optimal:o

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